



## Impact Institute of Management Studies

Sahakaranagar Post, Kodigehalli, Bangalore-560092

Phone:- 080 - 2333 4101

### INTERNAL COMPLAINTS COMMITTEE (ICC)

As per the law, it is mandatory for every Educational Institution to have an Internal Complaints' Committee (ICC) that would a critical role in prevention, prohibition and redressal of Complaints. The ICC has a responsibility to establish an effective internal complaints procedure:

Where:

- Assurance that no victimisation will result from making a complaint
- Procedure is well documented, available and in accessible formats
- Members who manage complaints are well trained
- Ensuring the process is confidential, Independent and based on principles of natural justice
- Ensuring the process has clear timelines
- All conflicts of interest are managed appropriately

ICC cell will provide free consultation services to help student and staff from ICC in the college.

The cell deals with:

- Complaints related to general academic affairs.
- Complaints related to general administrative affairs.
- Complaints related to internal personal relationship.
- Complaints related to such other issues as will be found by the ICC to address


The meeting was held on 2023 at 18.01.2023 at 3:00 pm in the Conference Room, the agenda of the meeting was to constitute the Internal Complaints Committee.

The ICC was formed with the following member. We hereby request all the students and staff to take a note and contact the members listed below incase of any complaints or can submit their complaint online as below.

**Online link to register a complaint:**

- ◇ Student Complaints :- <https://forms.gle/7nmQiUk29fopq58m7>
- ◇ Faculty Complaints :- <https://forms.gle/UeUCbFxAMnzcGAmq9>

SI No	Name	Position in ICC	Official Number
1	Dr Shilpa V	Chairperson	9742400268
2	Mr. Gunashekar Kannan	Member	9611897009
3	Mr. Ganesh Shetty	Member	9591473497
4	Mrs. Shobana	Member	9740293272
5	Ms. Shalini Jain	Member	7829352156
6	Ms. Divya	Student Member	9035409547
7	Ms. Shifa	Student Member	7259634279
8	Ms. Sivani	Student Member	6238445069

  
Principal  
Principal  
IMPACT Institute of  
Management Studies

